

A Letter From *Our President*



Stuller Update on COVID-19

Dear Stuller Customer,

First and foremost we hope this note finds you and yours safe and sound. These are trying times and we are aware that you are operating, if able, under a difficult set of circumstances and we want to find new ways to help you. **Beginning the week of Monday, April, 13th, 2020 we will resume shipping available in-stock items. In addition, we will begin to rebuild our capabilities to deliver custom and manufactured items, with plans of being fully capable by May 4th, 2020.** For decades Stuller has prided itself on same day shipping with the quality and service you've grown to expect. We are operating with smaller teams as Louisiana continues to battle the virus. This will require us to use next day shipping as our "go-to" on an interim basis. With that said, should you have the need for a same-day package, please let us know and we will make it happen.

We deeply appreciate your patience with us and we value your support over the decades. **You can continue to place your orders via [Stuller.com](https://www.stuller.com) and our phone services, 1-800-877-7777, along with chat services are available during our normal operating hours from 8am-7pm CDT.** In addition, we have created a [Frequently Asked Questions](#) list that you can use as a reference. You can find that on our [Stuller blog](#).

The pandemic and its impact on individuals, communities, and businesses remains fluid. It seems like every twenty-four hours brings about a new set of circumstances that requires

new decisions. Please know that we are actively seeking ways to support you. In the last two weeks, we have answered hundreds of inquiries and received huge support from you and your teams. Thank you for your words of encouragement and we will find a way together.

Danny Clark
President
Stuller Inc.