

Stuller Update on COVID-19

A Letter From
Our President



Dear Stuller Customer,

For fifty years Stuller has, with joy, strived to serve our customers by delivering quality products, on time, and with friendly service. Our nation's battle with Covid-19 has caused all of us as citizens to step back from our normal routines and focus on what we can do as individuals and businesses to defeat this virus.

The state of Louisiana has been placed under a "stay at home" proclamation from our governor and we will comply with that directive beginning today, **March 23, 2020**, at **5:00 pm**. Due to this proclamation, Stuller will only be able to process and ship orders for in-stock items placed prior to **1:00 PM CDT** today. This order will stay in place until **April 12, 2020**, and we hope to resume normal business operations on **Monday, April 13, 2020**.

We are rapidly working to fill all orders today and will be reaching out to you if there is a concern on a particular order. In addition, we are working through a number of operational challenges and will be communicating with you throughout the week as our plans evolve.

At this time, we remain committed to servicing your urgent needs through the phone and live chat. We will have a limited staff of Customer Care associates available from **10am – 5pm CT** for general questions. Please visit stuller.com for further updates.

It is difficult for us to be unable to fully serve your

account during this time. Our long term relationship with each of you is our most precious asset. We will stand tall at this moment and do the right thing for our country, our state, our industry, and our employees and with anticipation look forward to the day when we can serve you once again.

Danny Clark
President
Stuller Inc.